In future, if you have same issue, run below command.

mount -t cifs -o username=X988307,password='SixBeyRidKa07$',dir\_mode=0777,file\_mode=0777 //usiccsw002/nmcshared/"EWR Field Rpts"/TREADHardCopyFieldReport/ /TREADHardCopyFieldReport

**From:** M, Ramakrishna   
**Sent:** Saturday, August 06, 2016 10:43 PM  
**To:** Surisetti, Balakumar <[balakumar.surisetti@hpe.com](mailto:balakumar.surisetti@hpe.com)>  
**Subject:** FW: unable to see files and folders in the production server !!!  
**Importance:** High

[root@usnencvl744 TREADHardCopyFieldReport]# cat /etc/fstab

#

# /etc/fstab

# Created by anaconda on Tue Nov 10 21:05:50 2015

#

# Accessible filesystems, by reference, are maintained under '/dev/disk'

# See man pages fstab(5), findfs(8), mount(8) and/or blkid(8) for more info

#

/dev/mapper/vg00-rootvol /                       ext4    defaults        1 1

UUID=52fe15ce-b2a6-4a40-8f4f-f486edc3dad4 /boot                   ext4    defaults        1 2

/dev/mapper/vg00-homevol /home                   ext4    defaults        1 2

/dev/mapper/vg00-tmpvol /tmp                    ext4    defaults        1 2

/dev/mapper/vg00-varvol /var                    ext4    defaults        1 2

/dev/mapper/vg00-crashvol /var/crash              ext4    defaults        1 2

/dev/mapper/vg00-auditvol /var/log/audit          ext4    defaults        1 2

/dev/mapper/vg00-swapvol swap                    swap    defaults        0 0

tmpfs                   /dev/shm                tmpfs   defaults        0 0

devpts                  /dev/pts                devpts  gid=5,mode=620  0 0

sysfs                   /sys                    sysfs   defaults        0 0

proc                    /proc                   proc    defaults        0 0

/dev/mapper/volapp-jb01 /data01/appserver/jboss1        ext4    defaults        1 2

/dev/mapper/volapp-jb03 /data02/software        ext4    defaults        1 2

[root@usnencvl744 TREADHardCopyFieldReport]# mount -a

[root@usnencvl744 TREADHardCopyFieldReport]# df -h

Filesystem            Size  Used Avail Use% Mounted on

/dev/mapper/vg00-rootvol

                      4.8G  2.7G  2.0G  59% /

tmpfs                 3.9G     0  3.9G   0% /dev/shm

/dev/sda1             488M   62M  402M  14% /boot

/dev/mapper/vg00-homevol

                      240M   82M  146M  36% /home

/dev/mapper/vg00-tmpvol

                      2.0G   92M  1.8G   5% /tmp

/dev/mapper/vg00-varvol

                      2.0G  846M  1.1G  45% /var

/dev/mapper/vg00-crashvol

                      1.1G  1.5M  1.1G   1% /var/crash

/dev/mapper/vg00-auditvol

                      240M   94M  134M  42% /var/log/audit

/dev/mapper/volapp-jb01

                       27G  1.8G   24G   7% /data01/appserver/jboss1

/dev/mapper/volapp-jb03

                       21G   44M   20G   1% /data02/software

//usiccsw002/nmcshared/EWR

                      9.3T  8.7T  625G  94% /TREADHardCopyFieldReport

[root@usnencvl744 TREADHardCopyFieldReport]#

**From:** Natarajan, Kalaiselvan (EXTERNAL) [<mailto:NatarK3@NMAC.COM>]   
**Sent:** Saturday, August 06, 2016 9:49 PM  
**To:** ITO-DCS-IN-UNIX-NISSAN <[ito-dcs-in-unix-nissan@hpe.com](mailto:ito-dcs-in-unix-nissan@hpe.com)>; Nissan\_UNIX\_Server-Support <[nissan\_unix\_server\_support@hpe.com](mailto:nissan_unix_server_support@hpe.com)>  
**Cc:** Smith, Kelly <[Kelly.Smith@Nissan-Usa.com](mailto:Kelly.Smith@Nissan-Usa.com)>; Murugesan, Jayakumar (EXTERNAL) <[Jayakumar.Murugesan@Nissan-Usa.com](mailto:Jayakumar.Murugesan@Nissan-Usa.com)>; VanAtta, Tony (EXTERNAL) <[Tony.VanAtta@nissan-usa.com](mailto:Tony.VanAtta@nissan-usa.com)>; Kanagaraj, Arul (EXTERNAL) <[Arul.Kanagaraj@nissan-usa.com](mailto:Arul.Kanagaraj@nissan-usa.com)>; Kanakarajan, Venkatesh (EXTERNAL) <[Venkatesh.Kanakarajan@nissancanada.com](mailto:Venkatesh.Kanakarajan@nissancanada.com)>  
**Subject:** unable to see files and folders in the production server !!!  
**Importance:** High

Hi Team

We are in middle of TREAD project implementation is production environment. We are finding below error in production server. Please check ASAP.

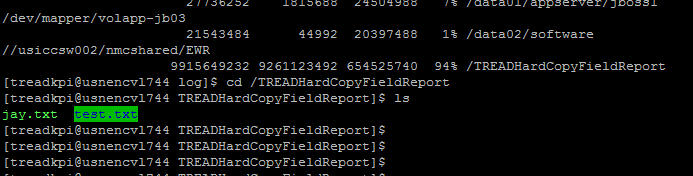
The production server has a file system mapped and we are not able to see any files/folders after this path **\TREADHardCopyFieldReport (screen 1).** We are having same kind of mapping in non-prod where we have no issues **(screen 2).**

Production Server IP:  **10.78.173.10**

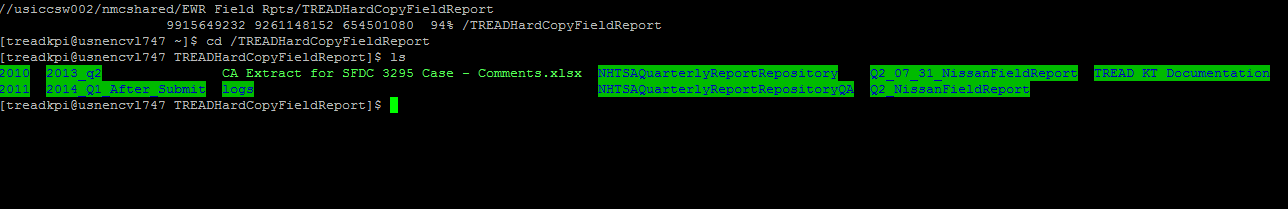
File system mapped: [**\\usiccsw002\nmcshared\EWR Field Rpts\TREADHardCopyFieldReport\**](file:///\\usiccsw002\nmcshared\EWR%20Field%20Rpts\TREADHardCopyFieldReport\)

Development IP**: 10.78.189.58**

**Screen 1:**



**Screen 2:**



**Thanks & Regards**

**Kalai**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Kalaiselvan Natarajan**

Parts & Service - Client Server

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